CATCH PHISH EMAIL ANALYSIS TOOL

FREQUENTLY ASKED QUESTIONS

CATCH PHISH BASICS

This email analysis tool will help you identify possible phishing emails! Our "Send for Analysis" feature instantly analyzes suspicious emails to protect you from becoming a victim of cyber crime while educating you on what to look for!

This advanced phishing program makes generic training engaging! Now, with Catch Phish, you can take a hands-on approach to cyber-crime! **If the email looks phishy, Catch Phish!**

INSTANT REWARDS

Employee Secure Score (ESS)
Lose points from your Employee Secure Score (ESS) by falling for a phishing simulation? Gain back a portion of those lost points by positively identifying another phishing simulation by using Catch Phish!

Phish Caught Count
Anytime you positively identify a phishing simulation using Catch Phish, you will be awarded a phish - instantly added to your phishing bucket! This does not affect your ESS.

CATCH PHISH SCENARIOS

Phishing Simulation - Part of your training program
Positively idetifying a phishing simulation will earn you a reward in real-time. Click "Move to Phishing folder" to remove the email from your inbox!

If you identify a phishing simulation but have already caught that phish, you'll receive a message notifying you that it has already been caught.

External Email - Not our Simulation
If you come across a phishy email and it is not a simulation, you will receive a warning message alerting you to be cautious with the contents of the email. We recommend clicking "Send for Analysis" to analyze the links, language, and attachments and combining your security awareness training to determine the validity of the email

SEND FOR ANALYSIS

What happens when I send for analysis?
Our system will instantly begin scanning your message, looking at the language, links, and attachments for red flags. You will then be given a phishing threat level, indicating the likelihood of your email being a legitimate phishing message.

By clicking on the identified components of the analysis, you can learn more about why the area was identified and if it contains any potential red flags.. Remember, this tool is for training purposes, so if you suspect a phishing email and have any doubts, **do not click on any links or open any attachments,** regardless of the phishing threat score.

Where do the emails go?
Emails are securely captured and processed by our machine learning service. The analyzed email is sent back to the user and never stored.

POSSIBLE ERRORS

If your default Outlook email address does not match what is used in the PII/PHI Protect portal, your Catch Phish button will return an error message, prompting you to enter the email address that you use for the portal.

To finalize the setup process, check your inbox and follow the final step in the email. This will allow your default Outlook account to sync with your PII/PHI Protect portal account - meaning you can now Catch Phish!

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