



Modern, Responsive IT Keeps an Architecture Firm Moving

Virtual IT exceeds long-held standards with quick contact, fast fixes, and current security.

CLIENT: Lombard Conrad Architects

LOMBARD / CONRAD

LOCATION: Boise, Idaho

INDUSTRY: Architecture

SERVICES: Pre-design, architectural services, interiors, planning, project management, and sustainability

Executive Summary

Lombard Conrad Architects became a client due to a business acquisition. Virtual IT helped them transition smoothly and met the firm's high bar by maintaining quick responses, prioritizing direct daily contact, and providing up-to-date network and cybersecurity support.

Challenges

- Transitioning from a long-time provider without losing quality
- Keeping IT network solutions current and aligned with best practices
- Addressing ongoing cybersecurity issues facing the business
- Needed direct, quick personal contact and rapid day-to-day support

Solutions

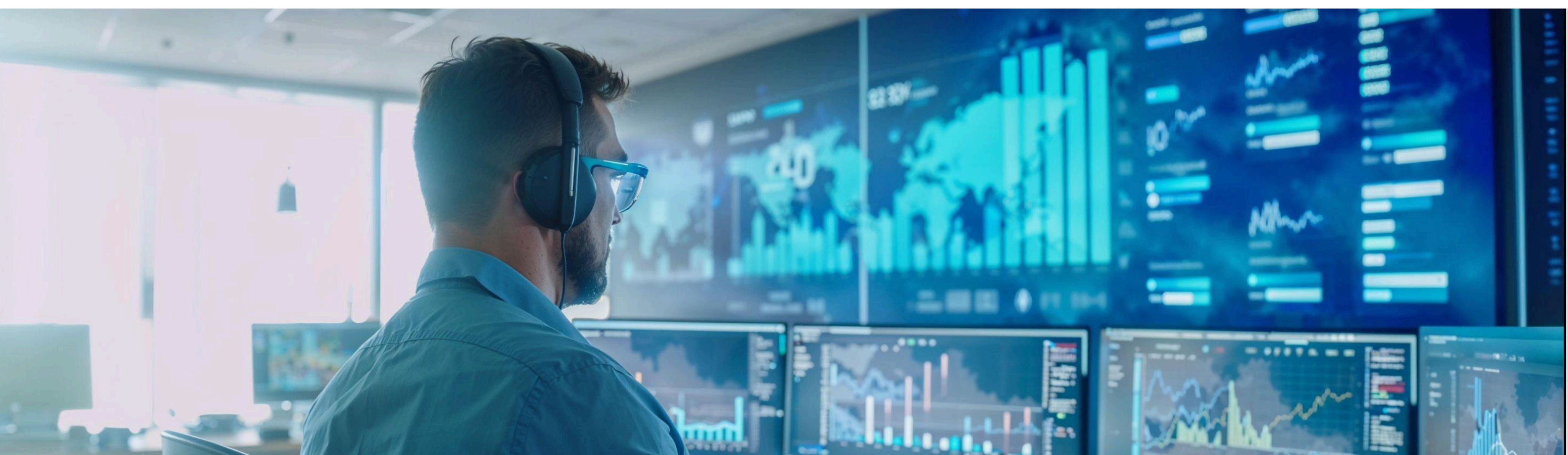
- Smooth transition with no drop in service quality
- Current network and security practices were built into operations
- Fast, personal support for everyday requests

Virtual IT's Approach

Virtual IT planned the handoff, aligned with the firm's standards, and set clear support channels.

Key Actions

- Coordinated the takeover to avoid disruption
- Monitored and updated network tools and security controls
- Established direct lines for same-day responses and daily touchpoints



The Results

- Expectations exceeded after the provider switch
- Quick responses and fast issue resolution
- A reliable partner that maintains the high-caliber service the firm needs

Need to switch IT providers without losing quality or speed?

Virtual IT delivers quick responses, direct contact, and up-to-date network and security for busy firms.



Headquarters

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[Reach Out Today](#)

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